

Data Protection Declaration

In the following paragraphs we seek to inform you about the processing of your personal data in the context of using our website.

Who is responsible for data processing?

This website is the internet presence of Integrationswerkstätten gGmbH Niederlausitz, Hellraum Fensterbau Lauchhammer GmbH and WBS Tierpark-Betriebs-GmbH. Hellraum Fensterbau Lauchhammer GmbH and WBS Tierpark-Betriebs-GmbH are subsidiaries of Integrationswerkstätten gGmbH Niederlausitz. The responsibilities change depending on the subpage you are on.

Responsible for this website are:

Integrationswerkstätten gGmbH Niederlausitz,

represented by General Manager Tino Jörke,

Schwarzer Weg 1, 01968 Senftenberg, Germany;

Hellraum Fensterbau Lauchhammer GmbH,

represented by General Manager Tino Jörke,

Am Gewerbehof 4, 01979 Lauchhammer, Germany;

WBS Tierpark-Betriebs-GmbH,

represented by General Manager Tino Jörke,

Schwarzer Weg 1, 01968 Senftenberg, Germany.

Please go to the site notice for more information about our enterprises.

Who is the data protection officer?

Andrea Weiß, Schwarzer Weg 1, 01968 Senftenberg, Germany is the data protection officer for all three enterprises. You can contact her using the following email address: datenschutz@wbs-senftenberg.de.

Which data do we collect and store? For what reason do we do this and for how long is the data stored?

There are various ways of using our website. Different kinds of data are collected depending on the kind of usage you choose.

1. When visiting our website pages for information purposes

The following data are collected automatically if you use our website pages purely for information purposes without using the contact form or the email function:

- IP address of the requesting computer
- date and time of visit
- name and URL of requested file
- operating system of requesting computer
- browser version of requesting computer
- amount of data transmitted
- referring URL

We process these data for the following purposes:

The IP address of the terminal you use needs to be processed in order for you to be able to view the webpage. The same applies to further information about the browser of your terminal. This is required to ensure smooth connection establishment and thereby comfortable use of the website. We moreover collect this data for evaluating system security and stability in order to fix errors on the website.

The legal basis for such data processing is Art. 6 Para. 1 (f) GDPR. Our interest pursuant to Art. 6 Para. 1 (f) GDPR is the operation of this website and the implementation of the GDPR's protection goals of confidentiality, integrity and availability of data.

The IP address will be deleted the latest after 7 days from all systems used in the context of operating these website pages. We then will no longer be able to establish any reference to persons on the basis of the remaining data.

1. When using our contact form

In the event of any questions, you have the option of contacting us by using a form provided on the website. This requires entry of the following data:

- Name
- Email address
- Telephone number

These data are required so we know who sent us the enquiry and in order to answer it and address you correctly. We require the telephone number to contact you personally in the event of questions.

The data and time of contacting are stored when sending the message.

In addition, you can enter optional details. Insofar as you voluntarily provide us with personal data, we process these data on the basis of the processing and use of these data being in your interest.

The legal basis for such data processing is Art. 6 Para. 1 (f) GDPR. Our interest pursuant to Art. 6 Para. 1 (f) is communication with you.

Enquiries that are received via the contact form on our website are usually stored on our email server. This server is regularly checked to the effect whether data can be deleted. In the event that data are no longer required or your opposing interests

outweigh further storage, we shall delete the relevant data unless these are subject to statutory obligation to preserve records.

1. c) When using the contact form Schullandheim

You can send a booking enquiry by using the contact form of our Schullandheim (country hostel).

A required entry here is the booking period in addition to the data and information specified under No. 3 b. This information is necessary so we can check whether the object is available at the time you gave.

The legal basis for such data processing is Art. 6 Para. 1 (b) GDPR, for the performance of the booking contract or in order to take steps prior to entering into the booking contract.

In the event of conclusion of the booking contract, your data will be stored for as long as is necessary for the performance of the contract and we are under statutory obligation to preserve these data

If no booking contract is concluded, the data will be deleted as soon as we no longer require these.

1. d) When using the contact form for the bouncy castle

You have the option of renting a bouncy castle on our website. We require the following data in addition to the data specified under No. 3 b in order to take steps prior to entering into the booking contract and for its performance:

- Address
- User group
- Booking period

The legal basis for such processing is Art. 6 Para. 1 (b) GDPR, for the performance of the booking contract or in order to take steps prior to entering into the booking contract.

Your data will be stored for as long as is necessary for the performance of the contract and we are under statutory obligation to preserve these data.

1. e) When using the contact form for an event at the animal park

You have the option of booking various activities and venues at the animal park on our website. We require the following data in addition to the data specified under No. 3 b in order to take steps prior to entering into the booking contract and for its performance:

- Address
- Booking date and time
- Number of participants in the respective age groups

The legal basis for such processing is Art. 6 Para. 1 (b) GDPR, for the performance of the booking contract or in order to take steps prior to entering into the booking contract.

Your data will be stored for as long as is necessary for the performance of the contract and we are under statutory obligation to preserve these data.

1. f) When using the email function

Our website offers the option of contacting us by email. The email address provided by you and the information contained in the message will be stored. This is required for contacting you and responding to your enquiry.

The legal basis for such data processing is Art. 6 Para. 1 (f) GDPR. Our interest pursuant to Art. 6 Para. 1 (f) is communication with you.

Enquiries that are received via the email function are usually stored on our email server. This server is regularly checked to the effect whether data can be deleted. In the event that data are no longer required or your opposing interests outweigh further storage, we shall delete the relevant data unless these are subject to statutory obligation to preserve records.

Who are your data transmitted to?

As a rule, your data are used solely by our enterprises.

However, we do employ service providers for the operation of these website pages and for our other products/services. This means that it can happen that a service provider receives information about personal data.

We carefully select our service providers, especially with regards to data protection and data security, and adopt all measures required in terms of data protection law for the lawful processing of data. The transmission of your data to these service providers solely serves the purposes identified in this data protection declaration.

Does our website use cookies?

Our website pages use cookies. Cookies are small pieces of data that are stored on your terminal by your web browser. These cookies are required for enabling certain functions on our website pages. Cookies do not damage your terminal; they do not contain viruses, Trojan horses or other malicious software.

The cookie stores information that results in connection with the specific terminal used. However, this does not mean that this directly provides us with information about your identity.

We use cookies to ensure that we give you the best experience on our website.

We employ so-called session cookies to detect that you have already visited individual pages on our website in the past. These are automatically deleted after leaving our website.

You have the option of preventing the storage of cookies by enabling corresponding settings in your browser. Please note, however, that in this case the use of our website pages may become subject to limitations.

The legal basis for such data processing is Art. 6 Para. 1 (f) GDPR. Our interest pursuant to Art. 6 Para. 1 (f) is the operation of this website.

Which analysis tools do we use?

We use Matomo software for the analysis and statistical evaluation of use of our website. This uses cookies. The information about website use generated by the cookie is transmitted to our servers and summarised in pseudonymous user profiles. This information is used to evaluate website usage and to enable website design in line with demand. The information is not transmitted to third parties.

The IP address is under no circumstances linked to other data relating to the user. IP addresses are rendered anonymous to prevent any association (IP masking).

Which plug-in do we use?

A plug-in is a piece of software that enhances another software application.

We use videos on this website for better presentation of our enterprises. Since local hosting of videos is not sufficiently efficient, we use the external video-sharing website YouTube. The YouTube website is operated by YouTube, LLC, 901 Cherry Ave., San Bruno, CA 94066, USA. The company is a subsidiary of Google.

A connection to the YouTube servers is established when you visit one of our website pages containing a YouTube plug-in. This tells the YouTube server which of our website pages you have visited.

If you are logged into your YouTube account, you enable YouTube to directly link your browsing behaviour to your personal profile. You can prevent this by logging out of your YouTube account.

We use YouTube in the interest of providing an attractive presentation of our online service provision. This is a legitimate interest pursuant to Art. 6 Para. 1 (f) GDPR.

For more information regarding the handling of user data, please see the data protection declaration of YouTube at: <https://www.google.de/intl/de/policies/privacy>.
Are data processed outside the European Union?

With the exception of using YouTube (a Google company), your personal data are not processed by us in a so-called third country outside the European Union.

Please note that the appropriate level of data protection by Google is guaranteed in the context of the corporation's participation in the so-called 'Privacy Shield' and the data protection and data security measures Google has implemented.

What are your rights?

You have the right to **information** about the personal data relating to you that we process. In the event of a request for information that does not follow the written form we may request you to provide proof of your identity.

You moreover have the right to **rectification** or **erasure** or **restriction of processing** to the extent you are legally entitled to this.

You also have the **right to object** to processing within the limits of statutory regulations. In particular, you have the right to object to the processing of your personal data for direct marketing purposes where these are based on a weighing of interests.

You furthermore have the **right to data portability**.

Where can you lodge a complaint?

You can directly complain to our data protection officer. Simply send an email to datenschutz@wbs-senftenberg.de.

You moreover have the option of lodging a complaint with a supervisory authority. You can normally contact the supervisory authority at your usual place of residence or work or the supervisory authority responsible for our company headquarters.

How do we store your personal data?

Within your website visit, we use the widely used SSL protocol (Secure Socket Layer) in combination with the respective highest encryption level supported by your browser.

We moreover employ suitable technological and organisational security measures to protect your data against accidental or intentional manipulation, partial or complete loss, destruction and against unauthorised third party access. We progressively improve our security measures in line with technological development.

Up-to-dateness and revision of this data protection declaration

This data protection declaration is currently valid and was last revised in September 2018.

It may become necessary to revise this data protection declaration due to the further development of our website and related offers or because of changed statutory or regulatory provisions. You can access and print the respectively valid data protection declaration at any time on our website at www.wbs-senftenberg.de/datenschutz.